

New Canaan Gas Expansion:

What You Can Expect While We are in the Downtown Business District

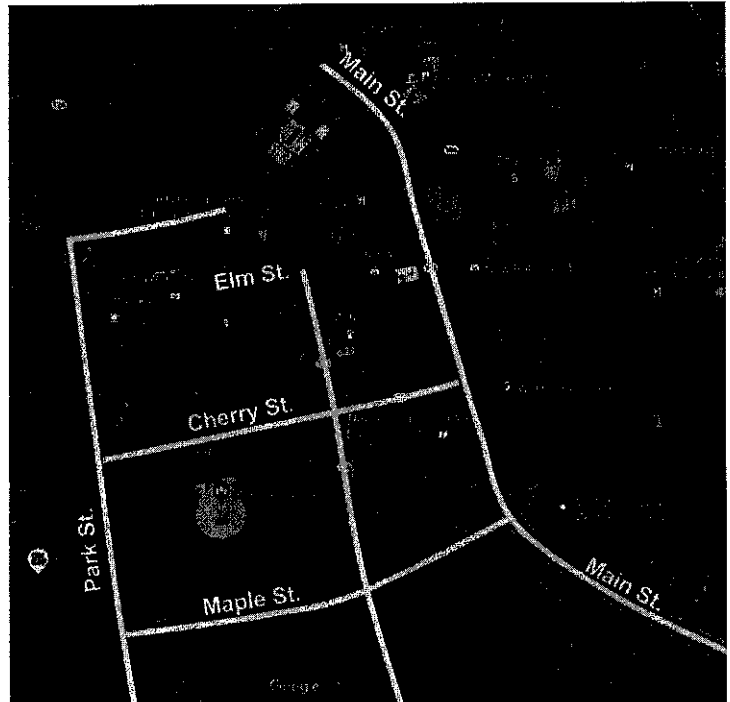
Eversource is pleased to add natural gas as a fuel choice for the New Canaan downtown community. We are committed to being good neighbors and performing our work with utmost respect for you and your property. As construction professionals, we also know that living within a work zone can be challenging and we will do our best to minimize any disruption you may experience.

Working together and keeping you informed are important to the successful and timely completion of this project. Since our activities in the Downtown Business District will include excavation activities, parking restrictions and traffic impacts, we want you to be informed of our efforts.

What will be the typical work hours during this project?

Eversource proposes to keep the bulk of our activities scheduled during the evening and overnight hours to minimize the interruption to businesses in the downtown area.

- Construction activities will typically take place Sunday evening through Friday morning during the hours of 8 p.m. to 5 a.m. Our work is weather dependent and construction activities are subject to change. We will also make adjustments to the schedule for planned community events.
- Construction activities may take place at multiple sites along the route until the project is completed.
- Night work will generally be focused on gas main installations on the following streets:
 - Cherry Street, Main Street, Park Street, and South Avenue (see map).



Will business owners be notified before construction starts near their business?

Yes. Business owners will be notified 48-hours prior to commencement of construction activities happening in front of their business either in person or with a door hanger announcing immediate construction activity.

Will customers, vendors and employees have access to businesses while construction is taking place?

Yes. We will maintain safe access to businesses and offices, this also includes driveways, sidewalks and crosswalks.

How will Eversource ensure pedestrian safety?

Safety is an important priority at Eversource. We will accommodate pedestrian accessibility to all stores and offices. Crosswalks and sidewalks will be clear and unobstructed. In areas that warrant it, we will install pedestrian ramps to accommodate accessibility to businesses and offices.

What will be the traffic impacts along the route during construction?

Police officers or flaggers will oversee traffic control and work zones to maintain a safe environment for both pedestrians and vehicles. Lane restrictions and detours will be used only when necessary to support construction activities. Priority passage will be given to emergency vehicle traffic and bus service through construction areas. Work zones will be cordoned off from pedestrians and vehicles.

How will potential detours and alternating traffic be managed?

Traffic flow will be maintained where possible, however, drivers may experience detours and/or delays due to alternating one-way traffic, as well as, occasional lane closures.

How will the work zone be left in the morning at the start of a new day?

Trenched areas will be repaved daily. When necessary, roadways will be plated to allow for their continued use between work days. On a daily basis, work areas will be swept to minimize dust and trash will be removed. After construction work has been completed, roadways, private land and public property will be restored, including landscaping.

Contact Us:

If you have any questions or need additional information regarding our construction activities, please contact Jarryed Scott, New Canaan Gas Expansion Project Inspector at 215-514-0709. We thank you for your patience and understanding as we work together to bring natural gas to your area.