

# NEWS RELEASE

March 16, 2020

## Department of Public Works Limited Access due to COVID-19

Due to health concerns for the general public and our employees, The Department of Public Works (DPW) is requesting that the public limit visits to our office at Town Hall, and elsewhere, to **essential activities only**. Effective immediately, please conduct your business and service requests via telephone, internet and/or email. The DPW will continue to conduct business and deliver services, however, our offices in Town Hall will be OPEN for visitors, by appointment only, between the hours of 8am and 12pm.

All our Departments (Administration, Engineering, Highway, Parks, Town Buildings, Transfer Station, Tree Service and our Wastewater Treatment Plant) are currently fully staffed and operational. Our Transfer Station is currently OPEN. Town Parks are OPEN but Town Playgrounds and Bathrooms in the Parks are CLOSED. We ask that the public use proper social distancing wherever and whenever possible.

If you have any questions regarding our services or how we can help serve your needs better, please contact us at (203) 594-3054 or via email at [Tiger.Mann@newcanaanct.gov](mailto:Tiger.Mann@newcanaanct.gov) . Our website also contains information about services we offer and requirements for permits at <http://www.newcanaan.info> .

The majority of business or service requests can be conducted without person to person contact. Some of our services or business that we offer are:

- **Street Opening Permits**
- **Driveway Permits**
- **Storm Drain Connection Permits**
- **Sanitary Sewer Connection and Disconnection Permits**

If you do not have access to a computer you may call our office at the number above.

**Work Requests:** If you have a service request, go to the Town of New Canaan Web page at [www.newcanaanct.gov](http://www.newcanaanct.gov), and click on "Report a Problem" and follow the prompts. If unable, feel free to contact the DPW at (203) 594-3054, and we will handle your request promptly.

Thank you for your patience and cooperation as we work to continue to provide the services offered in as safe a manner as possible, for everyone.